



The internet that is provided as part of your rent requires that you either supply your own **Docsis 3.0** cable labs approved cable modem OR you may rent one from Mediacom for a monthly charge – leased Mediacom equipment must also be returned when you're done with it to avoid an unreturned equipment charge.

Follow the instructions for installation that are provided with the cable modem or you may reference our Pause magazine.

Once hooked up wait for the cable or online light to be solid. (This may take a few minutes)

Open your Web Browser of choice.

In the address bar at the top of Internet Explorer type the following:

<https://maestro.mediacomcc.com/walledgarden>

Click **GO** or press enter.

You should see the Mediacom Service Activation screen click the [here](#) link to continue.

Fill in the Account number and Registration Code. *(Your registration Code is the last 9 digits of your Account #)*

Mediacom Online Account Number:

Registration Code:

Click on the ["submit"](#) button.

On the next screen hit the ["Activate"](#) button.

In most cases you will now see a screen that ask you to ["reset"](#) and then restart your computer.

Should the system ask you for your MAC address this can be found at the bottom or side of modem and says "MAC: ##....." please enter this in the allotted field and if asked for a tech number use: 0000 (four zeros), then reset and restart your computer.

If you experience any problems please contact

Mediacom Online Technical Support at:

1-877-387-8087 OR 319-351-3984

MEDIACOM IS LOCATED AT:

546 SOUTHGATE AVENUE, IOWA CITY IA 52240

(BE SURE TO TAKE A COPY OF YOUR SIGNED LEASE WITH YOUR PROPERTY MANAGER)